

EMAIL TO:
update@fedhealth.co.za

OR MAIL COMPLETED FORM TO:
Fedhealth Medical Scheme
Private Bag X3045
Randburg
2125

SECTION 1 FLEXIFED^{SAVVY}

Choice of day-to-day

Choose ONE by placing "X" in the appropriate box

SUPERCHARGED HOSPITAL PLAN

SUPERCHARGED SAVINGS PLAN

I choose to select this option according to the recommended Wallet activation as per the flexiFED brochure and understand that this may be pro-rated as per my membership join date.

SUPERCHARGED FLEXIBLE SAVINGS PLAN

- I do not want to transfer an amount now
- I would like to transfer the following amount to my wallet:
(Minimum R600) R
- I would like to transfer my full MediVault benefit

Repayments are calculated at a maximum of 12 equal instalments based on the amount transferred to the Wallet. I understand that the chosen amount may be pro-rated as per my membership join date:

- I wish to repay my MediVault transfer over 12 months
- I wish to repay my MediVault transfer over number of months*

*This can be anything from 1 - 11 months

I wish to join the scheme from 0 1 m m y y y y

I choose: Contribution collection in ADVANCE
 Contribution collection in ARREARS

SECTION 2 DETAILS OF PRINCIPAL MEMBER

Surname	<input type="text"/>		
Maiden name (if applicable)	<input type="text"/>		
Title	<input type="text"/>	First name/s	<input type="text"/>
Preferred name	<input type="text"/>		Initials <input type="text"/>
Gender	<input type="checkbox"/> M <input type="checkbox"/> F	Date of birth	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
ID number	<input type="text"/>		Nationality <input type="text"/>
Country of origin of passport	<input type="text"/>		
Income Tax Number	<input type="text"/>		
Telephone (H)	<input type="text"/> (<input type="text"/>)	Telephone (W)	<input type="text"/> (<input type="text"/>)
Cellphone number	<input type="text"/>		
Email address	<input type="text"/>		
Postal address	<input type="text"/>		Postal code <input type="text"/>
Physical address	<input type="text"/>		Postal code <input type="text"/>
Country	<input type="text"/>		

You can find your e-card on the Fedhealth Member App and the Fedhealth WhatsApp Service.

Have you had previous medical aid cover? Yes No

Are you changing your medical scheme due to a change in your employment? Yes No

If yes, please provide details below

Name of previous medical scheme/s	Membership number	Date joined	Date left
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

PLEASE – FOR STATISTICAL PURPOSES ONLY Ethnic group Black Coloured Indian White Asian Marital status Single Married Divorced Widowed Common law partner/ spouse

SECTION 3 INTERMEDIARY / FINANCIAL ADVISER

This section must be signed by the broker/ agent/ adviser if applicable

Broker code FSCA number

Name of brokerage

Name of broker/agent/adviser

Telephone (W) Cellular

Email address

Postal address

Physical address

FINANCIAL ADVISER DECLARATION

- I hereby acknowledge that I am an accredited Fedhealth Financial Adviser and that I am licensed by the Financial Services Board (FSB) in terms of the Financial Advisory and Intermediary Services Act 37 of 2002.
- I acknowledge that the applicant has appointed me as his/ her financial adviser and that the applicant is entitled to cancel my services at any time.
- I confirm that the applicant was provided with my personal details, physical and postal address and telephone number.
- I acknowledge that a monthly commission of 3% of the total monthly contribution up to a maximum, as legislated from time to time, will be paid to me in terms of the Medical Schemes Act 131 of 1998 (or as amended).
- I confirm that there has been no material misrepresentation of any fact by me and that in the event of material misconduct or unlawful conduct, I undertake to refund all monies paid in consequence of such misrepresentation or conduct.
- The applicant is familiar with the information requested in the application form and all the relevant information was provided by the applicant.
- The applicant is familiar with the information relating to the Protection of Personal Information Act (POPIA) as displayed on www.fedhealth.co.za and;
 - I, the Member give consent for the Financial Advisor to have access to my data relating to:

<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No

X

Member signature: Date
(Member must sign acknowledgment on Broker section.)

- The advice and assistance given to the applicant was impartial and in the best interest of the applicant.
- The applicant has personally signed the application form.
- I acknowledge that a member must complete a broker note in the event of a member account transfer from a company exclusive broker appointment to an individual membership account.

Broker's/ agent's/ adviser's signature  Date

SECTION 4 DETAILS OF YOUR SPOUSE / PARTNER YOU WISH TO REGISTER

I confirm that I am authorised to provide and disclose the personal information of this listed dependant to the Scheme for the purpose of receiving benefits and related services.

SPOUSE / PARTNER
 Surname
 Maiden name (if applicable)
 Title First name/s Preferred name
 Cellphone number Email address Initials
 Relationship to principal member Gender Date of birth
 ID number Nationality
 Income Tax Number Passport number, if no ID
 Has this dependant had previous medical aid cover? *If yes, please provide details below*

Name of previous medical scheme/s	Membership number	Date joined	Date left

SECTION 5 DEPENDANTS YOU WISH TO REGISTER

I confirm that I am authorised to provide and disclose the personal information of these listed dependants to the Scheme for the purpose of receiving benefits and related services.

	1	2
	Adult <input type="checkbox"/> Child* <input type="checkbox"/>	Adult <input type="checkbox"/> Child* <input type="checkbox"/>
Title	<input type="text"/> Initials <input type="text"/> Relationship to member <input type="text"/>	<input type="text"/> Initials <input type="text"/> Relationship to member <input type="text"/>
Surname	<input type="text"/>	<input type="text"/>
First name/s	<input type="text"/>	<input type="text"/>
Preferred name	<input type="text"/> Marital status <input type="text"/>	<input type="text"/> Marital status <input type="text"/>
ID number / passport number	<input type="text"/>	<input type="text"/>
Date of birth	<input type="text" value="d d m m y y y y"/> Gender <input type="text" value="M"/> <input type="text" value="F"/>	<input type="text" value="d d m m y y y y"/> Gender <input type="text" value="M"/> <input type="text" value="F"/>
Email address	<input type="text"/> Cell <input type="text"/>	<input type="text"/> Cell <input type="text"/>

** Child dependant = the member's dependent child up to the age of 21 or 27 if a full-time student*

SECTION 5 DEPENDANTS YOU WISH TO REGISTER (CONTINUED)

	3 Adult <input type="checkbox"/> Child* <input type="checkbox"/>	4 Adult <input type="checkbox"/> Child* <input type="checkbox"/>
Title	<input type="text"/> Initials <input type="text"/> Relationship to member <input type="text"/>	<input type="text"/> Initials <input type="text"/> Relationship to member <input type="text"/>
Surname	<input type="text"/>	<input type="text"/>
First name/s	<input type="text"/>	<input type="text"/>
Preferred name	<input type="text"/> Marital status <input type="text"/>	<input type="text"/> Marital status <input type="text"/>
ID number / passport number	<input type="text"/>	<input type="text"/>
Date of birth	<input type="text"/> d <input type="text"/> d <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y Gender <input type="checkbox"/> M <input type="checkbox"/> F	<input type="text"/> d <input type="text"/> d <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y Gender <input type="checkbox"/> M <input type="checkbox"/> F
Email address	<input type="text"/> Cell <input type="text"/>	<input type="text"/> Cell <input type="text"/>

* Child dependant = the member's dependent child up to the age of 21 or 27 if a full-time student

Please note:

- Any dependant turning 21, and dependants over the age of 21, must furnish either proof of registration from a full-time tertiary institution for the current year or an affidavit.
- For any dependant, other than your biological children, please supply supporting legal documentation of adoption or foster arrangement; as well as an affidavit confirming residency, income, employment and marital status of both child and natural parents.
- For adult dependants, please supply an affidavit confirming residency, marital status, employment status and income.

SECTION 6 EMPLOYER INFORMATION *This section must be completed by your employer only if employer pays your contribution*

Name of employer	<input type="text"/>		
Employee number	<input type="text"/>	Employment date	<input type="text"/> d <input type="text"/> d <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y
Division code	<input type="text"/>	Dept. name	<input type="text"/>
Persal number <i>if applicable</i>	<input type="text"/>	Fedhealth paypoint code	<input type="text"/>
Medical scheme start date	<input type="text"/> 0 <input type="text"/> 1 <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y		
We confirm that the applicant is employed by us and commenced employment on the above date			
Name of salary administrator	<input type="text"/>		Company stamp
Designation	<input type="text"/>		
Signature			Date signed <input type="text"/> d <input type="text"/> d <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y

SECTION 7 BANK DETAILS OF PRINCIPAL MEMBER *Refund of claims and debit order instruction*

I hereby instruct Fedhealth to electronically collect contributions and MediVault instalments as a single debit order and to deposit refunds, using the information provided below (Direct Paying Members only). Should the collection date fall on a public holiday, the Scheme reserves the right to collect prior to or after the holiday. I understand that transfers cannot be done to and from credit card accounts. I hereby authorise Fedhealth to reverse any erroneous transactions and/ or rectify any EFT errors without prior notice.
Note: Direct paying members can select from the following dates for debit order collections:

- 1st of the month 5th of the month 20th of the month **OR** 25th of the month

Should you miss a payment, Fedhealth reserves the right to deduct on a different date to collect the missed premium. Bank charges will apply for rejected debit orders. The debit order collection description will have the following prefix before your membership number for **current** contribution collections: FDHSUBS, for **arrear** contribution collections: FDHARR and a MediVault instalment collection: FDHVLT for arrears, or for a single debit order collection FDHSUBSVLT. Any arrear collection will include ARR with previous abbreviates.

<input type="checkbox"/> 1. USE THIS ACCOUNT FOR ALL COLLECTIONS INCLUDING MEDIVault INSTALMENTS AND REFUNDS <input type="checkbox"/> 2. USE THIS ACCOUNT FOR ALL COLLECTIONS ONLY NB: If you tick this option, you must complete bank details for claims refunds on the right.	<input type="checkbox"/> USE THIS ACCOUNT FOR REFUNDS ONLY NB: If you ticked no. 2 on the left, bank details must be completed here. <input type="checkbox"/> USE THIS ACCOUNT FOR MEDIVault DEDUCTIONS ONLY
Bank name <input type="text"/>	Bank name <input type="text"/>
Branch name <input type="text"/>	Branch name <input type="text"/>
Bank branch code <input type="text"/>	Bank branch code <input type="text"/>
Type of account <input type="checkbox"/> Cheque <input type="checkbox"/> Transmission <input type="checkbox"/> Savings	Type of account <input type="checkbox"/> Cheque <input type="checkbox"/> Transmission <input type="checkbox"/> Savings
Name of account holder <input type="text"/>	Name of account holder <input type="text"/>
Bank account number <input type="text"/>	Bank account number <input type="text"/>

If only one bank account is provided, it will be used for both collections and refunds.

- Please note:**
 Should a third party pay the contribution and/or MediVault instalment on your behalf, the following supporting documents are required, certified by a commissioner of oaths and not older than three months:
- Account holder's identity document
 - Account holder's bank statement
 - Account holder's letter of authority to the Scheme to deduct contributions on behalf of the member. This also needs to include the relationship of the account holder to the principal member as well as a physical address, and where an individual, their Income Tax Number.

Account/ s holder's signature Date d d m m y y y y

SECTION 8 MEDICAL DETAILS

This section must be completed. Failure to disclose information is fraudulent and may result in membership not being granted or termination of membership without refund of contributions paid.

X

Have you or any of your dependants sought any advice, been diagnosed with or been treated for any conditions in the last 12 months? If yes, please provide details.

Yes No

Name of beneficiary	Diagnosis	Date	Name of medication and dosage	Are you currently receiving treatment?		Have you been hospitalised?		Name and contact number of treating G.P, Dentist or Specialist
				Yes	No	Yes	No	
				Yes	No	Yes	No	
				Yes	No	Yes	No	
				Yes	No	Yes	No	
				Yes	No	Yes	No	
				Yes	No	Yes	No	
				Yes	No	Yes	No	
				Yes	No	Yes	No	
				Yes	No	Yes	No	
				Yes	No	Yes	No	

Should this space be insufficient, please attach a separate sheet.

SECTION 9**THIRD PARTY POWER OF AUTHORITY**

Should you want to give permission to a third party to act on your behalf, when you are unable to, please complete a separate Third Party Power of Authority Consent form.

SECTION 10**DECLARATION & TERMS AND CONDITIONS****10.1 DECLARATION BY PRINCIPAL MEMBER**

1. I, the undersigned hereby apply for membership of Fedhealth Medical Scheme (the Scheme) and also nominate my dependants as specified.
2. I hereby undertake to observe and carry out the provisions of the Medical Schemes Act 131 of 1998 (the Act) and of the rules of the Scheme as amended from time to time.
3. I agree that the Scheme shall not be bound in any way by any representations or undertakings made or given by any person or agent which is in contradiction with the registered rules of the Scheme.
4. I further agree that the commencement of my membership and the liability of the Scheme as a result of this application is conditional upon the first contribution being paid and received by the Scheme, as well as the MediVault instalment. In addition, should I default on payment of any subsequent contributions or instalments, and fail to remedy such default within the time periods allowed in the rules, any benefits paid by the Scheme on my behalf after the receipt of my last contribution shall be reversed and payment of these claims shall be for my account.
5. I hereby authorise and request any doctor or medical professional person, or any other person who may be in possession of, or may hereafter acquire, any information concerning my/ the nominated dependant's health, whether such information relates to the past or future, to disclose such information to the Scheme or its administrator and agree that this authorisation and request shall remain in force after my/ their deaths, as well as prior thereto. I indemnify the Scheme and its trustees, agents and administrator against any claim, of whatsoever nature, which may be made against them as a result of, or arising out of the disclosure of any test results or medical information.
6. I accept any penalties/ waiting periods that may be applied in accordance with the Act. I understand that these waiting periods may include a 3 (three) month general waiting period, a 12 (twelve) month waiting period for pre-existing conditions and, if applicable, a late joiner penalty fee.
7. I hereby authorise the Payroll on behalf of the Scheme, to deduct from my salary or any other available funds via debiting of my bank account, all contributions, instalments arrears or any other amounts that may become due by me in terms of the Scheme's rules. In the event of arrears, I will be responsible for any legal costs that may arise in the recovery thereof.
8. It is my sole responsibility as a member to ensure that the monthly contribution, instalments and any amounts that may become due by me in terms of the Scheme rules, is received by the Scheme.
9. I hereby acknowledge that any credit extended by the Scheme to myself or my dependants whilst a member of the Scheme will become payable in full on termination of my membership and that interest may be charged on all amounts due and owing to the Scheme.
10. I acknowledge that the Scheme may obtain any information regarding myself from any credit bureau, national loans register, South African Fraud Prevention Service or any other agent I have dealt with, with regards to my profile and credit history.
11. I understand that the Scheme may provide written notification, to my email address, or SMS failing which, my financial adviser's email address as supplied by my financial adviser, of changes to its rules.
12. I understand that should there be any outstanding debt, my account will be suspended and no claims will be paid until payment agreement is reached and received.
13. I acknowledge that non-disclosure of any information by myself or my dependants relevant to the assessment of this application shall render any contracts to which this application relates null and void, and all contributions paid by me shall be forfeited to the Scheme. In such events, the Scheme shall be entitled to reclaim any amounts which they may have paid to me or any person on my or my dependants' behalf under such contracts.
14. Should there be any additional information required by the Scheme which is not received within 7 (seven) days, the Scheme will automatically suspend the application.
15. I acknowledge that I am not a member of more than one Medical Scheme.
16. I hereby authorise the Scheme or any of its nominated representatives to verify and confirm my bank details.
17. I acknowledge that a monthly commission of 3% of my total monthly contribution up to a maximum, as legislated from time to time, will be paid to the financial adviser in terms of the Medical Schemes Act 131 of 1998 (or as amended).
18. I agree to provide the Scheme with 3 (three) months' written notice to inform Fedhealth of my intention to terminate my membership.
19. I acknowledge that it is my responsibility to notify the Scheme of any changes to the facts, or any changes in my or my dependants' state of health, between the date of signing this application form and the date when my membership commences. If this is not done before my membership commences, waiting periods may apply and/ or future claims or my membership may be rejected.
20. I hereby confirm that I understand the various partnership arrangements (either Designated Service Provider and/ or Preferred Provider) applicable to my option and am aware that co-payments and/ or lower reimbursement rates may apply to the non-use of Fedhealth partners.
21. I declare that this personal statement, whether in my handwriting or not, is complete, true and correct and that I have not concealed, withheld or misstated any material facts.
22. I consent, with the permission of my dependants, that the Scheme may collect, use, process, retain and share my and my dependant's personal information for the purpose of providing Medical Scheme benefits and managed healthcare services. This includes the collecting and sharing of my personal information with the Scheme's partners and facilities who are essential to the administration and membership process.*

* You can access more details on the Protection of your Personal and Health Information on www.fedhealth.co.za. When you accept these terms and conditions you will allow us to provide your family with the full range of our Medical Scheme services.

Sanlam Wealth Bonus

Do you have a Sanlam Matrix Premier product?

Yes No

If you answer yes, your I.D and membership number will be shared with Sanlam for the purpose of increasing your current Sanlam Wealth Bonus.

10.2 FEDHEALTH SAVINGS TERMS & CONDITIONS (POWERED BY THE MEDIVault)

These are the terms and conditions that will apply to the activation and use of your MediVault and Wallet, which is available to all active Members of the Scheme who are on the flexiFED range should you elect to make use of it.

The maximum, interest free loan amount that is available in your MediVault, has been pre-determined by the Scheme in line with your selected benefit option and family size or composition. You can decide how much of the total amount available in your MediVault you choose to transfer to your Wallet, at any time during the benefit year, also known as the FLEXIBLE repayment amount. The maximum repayment period for the amount transferred into your Wallet will be 12 months. Should you choose to select the FIXED repayment amount, a pre-determined Wallet amount will be activated. Please consult the Scheme brochure.

General Provisions

- a) The MediVault is available annually as per the Scheme benefit year, which runs from 1 January to 31 December. The MediVault can be accessed at any time during the benefit year.
- b) The MediVault will not be prorated for a member joining the Scheme during the benefit year unless predetermined rules are defined for a Participating Paypoint.
- c) The minimum amount which may be transferred from the MediVault to the Wallet is R600.

Eligibility Criteria

- a) The MediVault is available to all members on options which offer this benefit and who have accepted the terms and conditions of the MediVault.
- b) To qualify for the MediVault the member must be in good standing with the Scheme and over the age of 18 years.
- c) Suspended and terminated members will not be allowed to transfer any amounts from their MediVault to their Wallet, nor will suspended members be able to select the FIXED option.
- d) The legal guardian of a member younger than 18 years of age can apply for the benefit on behalf of the minor member.
- e) The MediVault is only available to active beneficiaries of the Scheme.

10.2 FEDHEALTH SAVINGS TERMS & CONDITIONS (POWERED BY THE MEDIVault) (CONTINUED)**MediVault Conditions**

- a) In order to access the loan facility in the MediVault a member will be required to accept the terms and conditions contained in this document. This acceptance can be in writing, orally or via the Fedhealth Family Room (website) or other digital platforms offered by the Scheme. If you select the FIXED option, you automatically agree to the terms and conditions.
- b) The MediVault is provided by the Scheme, in terms of the Scheme Rules, more particularly Rule 20.14 (which empowers the Board to grant repayable loans to members) and Section 30 (b) of the Medical Schemes Act 131 of 1998.
- c) The loan amount in the MediVault will only be available up to a maximum as specified on the applicable option or Company rule.
- d) The loan will not attract any interest (i.e. it will be an interest free loan).
- e) Any portion of the MediVault not transferred to the Wallet during a benefit year will not carry over to the next year.
- f) The maximum loan amount available in the MediVault may only be utilised once during a benefit year. Repayment of the loan will not result in the loan becoming available again. (i.e. the MediVault facility will not be based on a revolving credit basis).
- g) The loan is **only** activated once the member instructs the Scheme to transfer an amount from the member's MediVault to the member's Wallet, or when the member selects the FIXED option.

Wallet Activation

- a) In order to activate the Wallet, a member is required to instruct the Scheme to transfer an amount (see General Provisions above) from the member's MediVault to the member's Wallet, or when the member selects the FIXED option.
- b) Subject to the provisions under General Provisions above the member is not restricted in terms of the number of transfers from the MediVault into the Wallet in a benefit year.
- c) Any amount held in the Wallet will not earn any interest.
- d) A five (5) day cooling off period will be allowed for the purpose of cancelling the Wallet activation.

Wallet Utilisation

- a) The amount transferred to the member's Wallet can only be accessed by submitting a valid claim to the Scheme.
- b) The amount available in the member's Wallet will **only** be utilised once the member's Medical Savings Account has been exhausted.
- c) All payments made from the member's Wallet for the benefit of the member or the member's dependants will only be for the funding of relevant healthcare services and will be made directly by the Scheme to the healthcare provider, medical facility or refunded to the member.
- d) The member and his/her dependants will have access to the amount available in the member's Wallet during any waiting periods (if applicable).
- e) Any amount left over in the member's Wallet at year end will remain in the Wallet for utilisation in the following year. This amount will not earn any interest.

Repayment of the Activation Amount

- a) Repayments of the loan/s are in arrears and will commence on the debit order date selected following an instruction by the member to transfer an amount from the MediVault to the Wallet before the tenth (10th) of the month. Any transfers after the tenth (10th) will become due in the following month.
- b) If the FIXED option is selected during a benefit year, the pre-determined Wallet activation will be pro-rated to ensure repayments are completed by the end of January of the following year.
- c) Repayment of the loan payment by debit order is compulsory.
- d) The debit order deduction will be done on the selected day of the month except where it falls on a public holiday - in which case it will be collected on the day before or after, depending on the circumstances.
- e) Each and every loan activated must be repaid over a maximum 12-month period. The repayment term for that loan cannot be amended after the event.
- f) You may select a repayment period less than 12 months.
- g) Your debit order repayment amount will be adjusted with any subsequent loan activations. The FIXED option collection will remain the same, on condition that the previous year's instalment is fully paid up and no additional funds are accessed or activated during the year.
- h) A single debit order will be deducted from the member's account for contributions as well as the MediVault instalment, with the following reference: FDHSUBVLT<member number>, unless a member belongs to a Non-Participating Paypoint Group that only pays for contributions and not the MediVault instalment. In this case, a separate debit order deduction will occur with the following reference: FDHVLTLT<member number>.
- i) The member may make additional repayments at any time, but it will not reduce the monthly instalment; only the period of indebtedness.
- j) The member will receive a monthly statement reflecting the total MediVault Benefit, MediVault Benefit used and MediVault Benefit available.
- k) The statement will also reflect the detail of the MediVault Benefit used and repayments thereof.
- l) If a member belongs to a Participating Paypoint Group, the repayment will be collected from the Participating Paypoint Group. The member still needs to provide their banking details for collection to ensure continued collection if the member no longer belongs to the Participating Paypoint Group.
- m) The member remains ultimately responsible for the repayment of the loan.

Dependant Termination

- a) If a dependant is terminated off the membership, the amount available in the MediVault will be recalculated according to the new family size and composition.
- b) If, at the time of termination of the dependant, the member has transferred an amount to his Wallet greater than the recalculated MediVault amount, no further transfers will be allowed, however the member will still be required to repay all amounts transferred to the member's Wallet.
- c) If the member has not utilised more than the recalculated MediVault Benefit, the recalculated MediVault Benefit will be allocated as the new MediVault limit. The new MediVault available balance will be the recalculated MediVault Benefit minus the amounts transferred to the Wallet during the benefit year.

Option Change during the Benefit Year

- a) Where there is an option upgrade that takes place during the benefit year, to an option which also offers the MediVault Benefit, the MediVault Benefit will be recalculated according to the new benefit option.
- b) If a member downgrades to an option with a lower MediVault Benefit available and at the time of downgrading the member has transferred an amount to his Wallet greater than the lower MediVault Benefit, no further transfers will be allowed, however the member will still be required to repay all amounts transferred to the member's Wallet.
- c) If a member downgrades to an option with a lower MediVault Benefit available and at the time of downgrading the member has not utilised more than the lower MediVault Benefit, the lower MediVault Benefit will become the member's new MediVault limit. The new MediVault available balance will be the lower MediVault Benefit minus any amounts transferred to the member's Wallet during the benefit year.
- d) If the member moves to a Fedhealth option where the MediVault Benefit is not available, the member will be required to still repay the utilised amount transferred to the Wallet for the remainder of the repayment period. Any unused credits will be offset with any debt outstanding or refunded to the member on request.

Repayment on Termination

- a) Any outstanding loan amount owed by the member on termination of membership will be offset against any credit balances (including Wallet balances) due to the member.
- b) Any remaining loan balance outstanding must be repaid to the Scheme by the first (1st) of the month following termination.
- c) Any amount left in the member's Wallet, after all debt has been settled, will be refunded to the member.

Repayment on Estate Late and Continuation Membership

- a) Any outstanding loan amount owed by the deceased member cannot become the responsibility of the new member (continuation of the surviving spouse/dependant) and needs to follow the Death Administration process as defined in Estate Act, 66 of 1965 (as amended).
- b) The new member must comply with the Eligibility Criteria set out above.
- c) The new member will be required to accept the MediVault terms and conditions before transferring a MediVault amount to their Wallet.

Repayment on Beneficiary Swop Membership

- a) Members requesting a Beneficiary Swop from being the member to becoming a dependant must pay all outstanding loan balances owed before the transaction will be approved.
- b) The new member must comply with the Eligibility Criteria set out above.
- c) The new member will be required to accept the MediVault terms and conditions before transferring a MediVault amount to their Wallet.
- d) The MediVault benefit on the new membership will only be activated after a period of 30 (thirty) days from the date of the new membership becoming active, provided that all outstanding activation amounts were settled by the dependant on the previous MediVault benefit.

10.2 FEDHEALTH SAVINGS TERMS & CONDITIONS (POWERED BY THE MEDIVault) (CONTINUED)

Debt Collection Process

- a) Any outstanding loan amount for an active or terminated member will not be written off and will be pursued through debt collection.
- b) Deferred instalments will not be allowed and will result in full membership suspension and no claims will be paid until the member is in good standing, and the Scheme's debt collection process will follow.
- c) A member who continues to default on the loan instalment debt will be offset with the available Wallet credits and no further access will be allowed to the unused MediVault Benefit.
- d) Members will be liable to pay for all fees associated with the collection of outstanding debts.

I consent to my Financial Adviser / Broker activating the Wallet on my membership. I acknowledge that the Financial Adviser / Broker is acting on my behalf and I agree not to hold the Scheme liable for acting on the instructions of my Financial Adviser / Broker.

Yes	No
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Parental/guardian Declaration (Complete if principal member is a minor)

Parent of member (full name)		Relation	
Parent of member's Identity Number			
Guardian of member (full name)		Relation	
Guardian of member's Identity Number			
Parent/Guardian cellphone number	()	Relation	
Parent/Guardian cellphone number	()	Relation	
Parent/Guardian email address		Relation	

If parent or guardian is completing this application form on behalf of a minor, please provide certified copies of Parent's/Guardian's Identity Document

I/We Full Name Member/Parent/Guardian, the undersigned, do hereby declare that I/We have read and understood the declaration and terms and conditions as contained in this section.

Signed at on this day of 20.....

Signature of principal member/parent/guardian

Print name Identity number